# Upper Cumberland Human Resources Agency Strengths, Needs and Interests Parent Survey Agency Report 2024-2025

Prepared By:

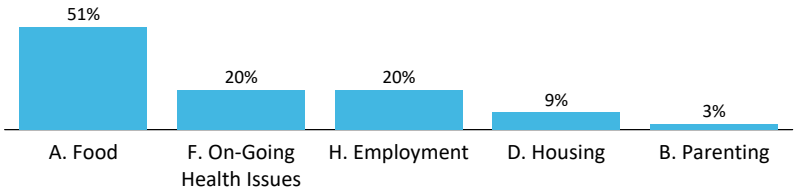
CCR analytics

## About this Report:

This report represents a snap-shot of the opinions and experiences of the parents and guardians in the Upper Cumberland Human Resources Agency Agency. The outcomes of this report should be used as one of many tools to guide the program planning process. Includes surveys received as of 9/26/2024.

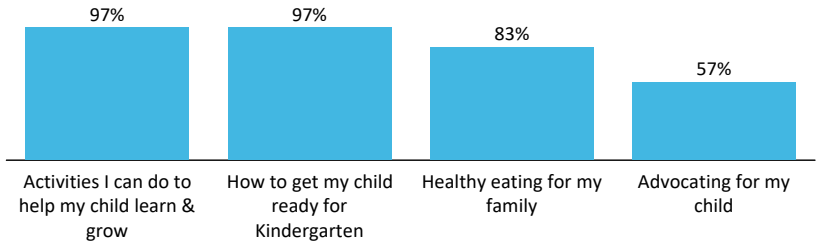
### Top 5 Areas Based on Percentage of Families Vulnerable or In-Crisis

Percentage of Surveys




### Top 4 Topics of Interest

Percentage of Surveys




## Response Rates* and Number of Surveys Returned by Survey Language

*Response Rates are estimates based on available rosters of enrollment at the time of survey processing. Response rates of 100% mean that the same or more surveys were returned than enrollment on the roster.

| | Total Surveys | English | |
|---|---|---|---|
| **All Classes** | **35** | 35 | *100%* |
| Van Buren- A | 18 | 18 | *100%* |
| Van Buren- B | 17 | 17 | *100%* |



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| **Section 3: Specific Family Outcome Focus**<br><br>Percentage of responses by Elements within each Outcome Area.<br>Specific elements of need for families and potential elements of focus for the program. Comparative results by language | |
| **Section 4: CCR Vulnerability Score**<br><br>Using a subset of responses and questions, this page compares the vulnerability scores for Classs, program experience, family composition, and parent education data. | |
| **Data Appendix:** Basic counts and percentages of results | |





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# Section 1: About the CCR Strengths, Needs Interest Parent Survey

The CCR Strengths, Needs and Interests Parent Survey was designed to measure parent needs and interests. The survey aligns to "The Head Start Parent, Family, and Community Engagement Framework." That framework identifies seven Family Engagement Outcomes. The CCR Strengths, Needs and Interests Parent Survey measures needs and interests in each of these Outcome Areas:

1 Family Well-being (split into 3 sections)

- Economic
- Physical Health
- Abuse

2 Positive Parent-Child Relationships

3 Families as Lifelong Educators

4 Families as Learners

5 Family Engagement in Transitions

6 Family Connections to Peers and Community

7 Families as Advocates and Leaders

Most of the questions are aligned to one of the Outcome Areas. Combining the data from multiple Outcome Elements provides a richer perspective on each of the Outcome Areas.

The survey is composed of background questions, questions about areas of interest for trainings and more information, 10 questions about the stability of the family situation including housing, health, and employment. Those 10 questions (from section 4 of the survey) ask families to identify which of four descriptions best reflects their situation within a particular area like housing. In analyzing the results, the four descriptions are categorized into **Thriving/Stable**, **Safe**, **Vulnerable**, and **In-Crisis**. This report will use those categories to report the findings.
The CCR Strengths, Needs Interest Parent Survey was written at a 4th grade reading level to ensure that the questions were clearly understood by all parents. Repeated focus groups conducted in both English and Spanish confirms the validity of the questions and the survey design.

The CCR Strengths, Needs Interest Parent Survey was designed, built, tested, and copyrighted by CCR Analytics www.ccr-analytics.com.


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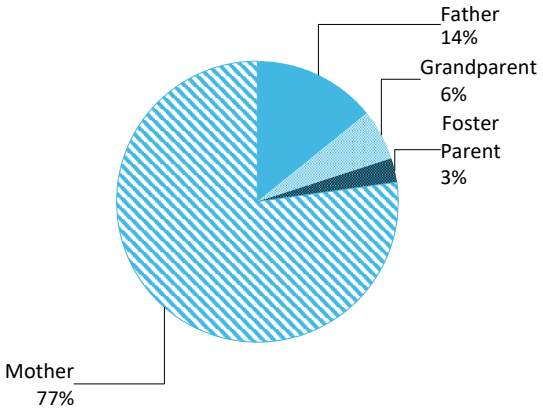
# Section 1: About the Respondents

## Upper Cumberland Human Resources Agency Fall 2024-2025

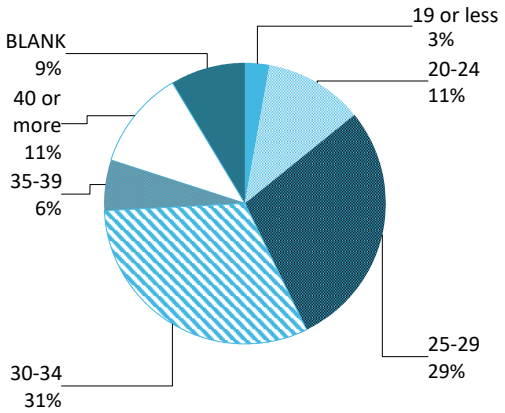
Number of Completed Surveys: **35**

### About the Respondents, Children, and Families Included in this Report:

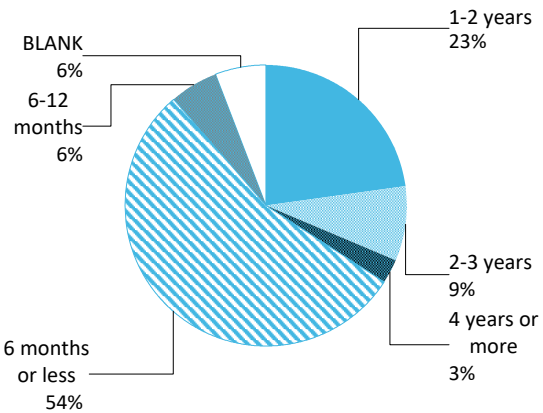
Who completed the survey?



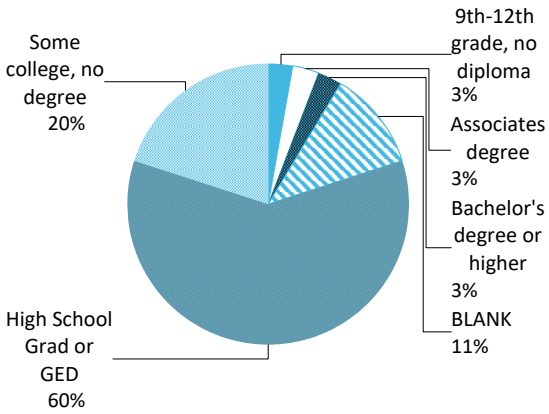

How old was the respondent?



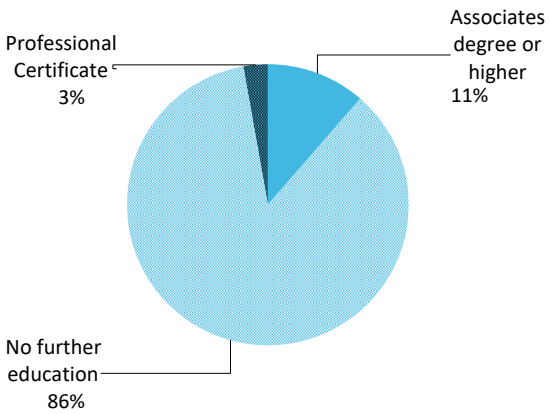

How long has the family had children enrolled in the program (not just this child)?



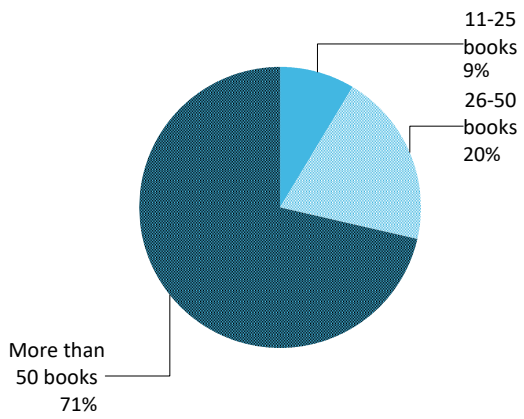

What is your highest level of education?




What level of education would you like to obtain?




How many children's books or magazines do you have in your home?



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## Section 2: Snap Shot of Survey Results

Parents Wanting More Information Fall 2024-2025

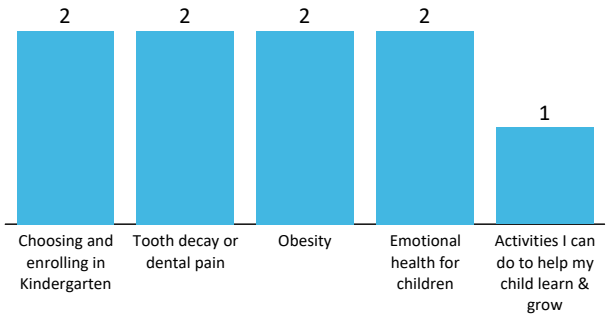
Number of Completed Surveys: **35**

### Top 10 Topics: Percentage of Parents Who Want More Information

### Top 5 Topics: "Need Help Now"

Number of Surveys

(blank if none selected this option)



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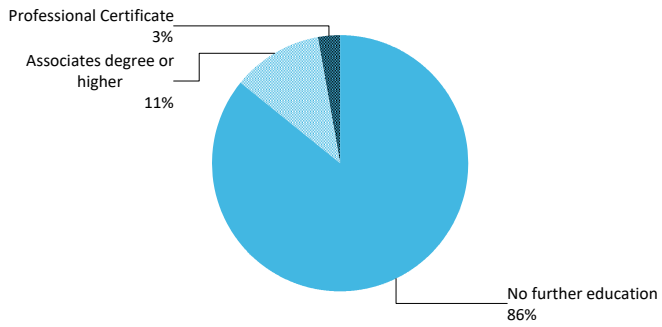
## Section 2: Snap Shot of Survey Results

Parents Wanting More Information Fall 2024-2025

Number of Completed Surveys: **35**

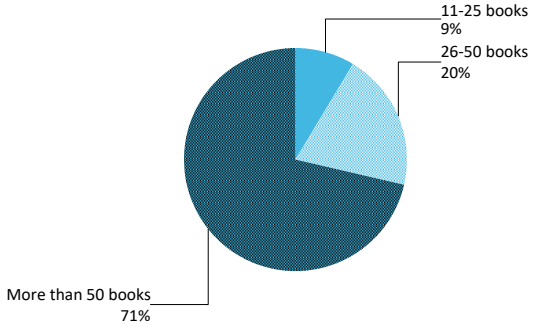
### Parent Desired Education

Percentage of Surveys



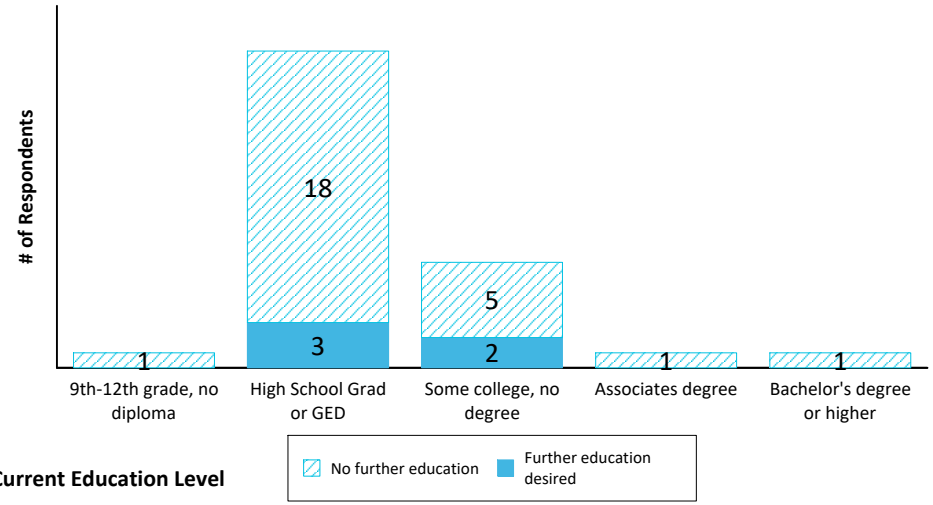

### Number of Children's Books and Magazines in the Home

Percentage of Surveys



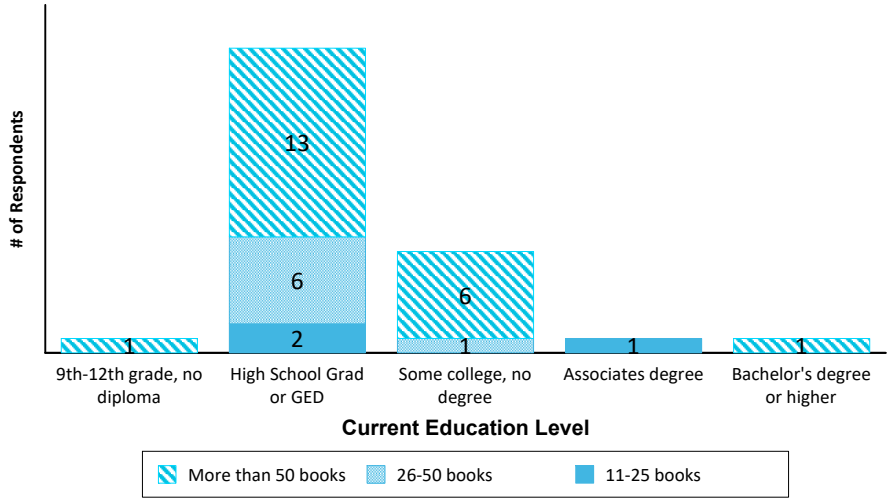

### Parent Who Want More Education

by Current Education Level




### Number of Children's Books

by Current Education Level



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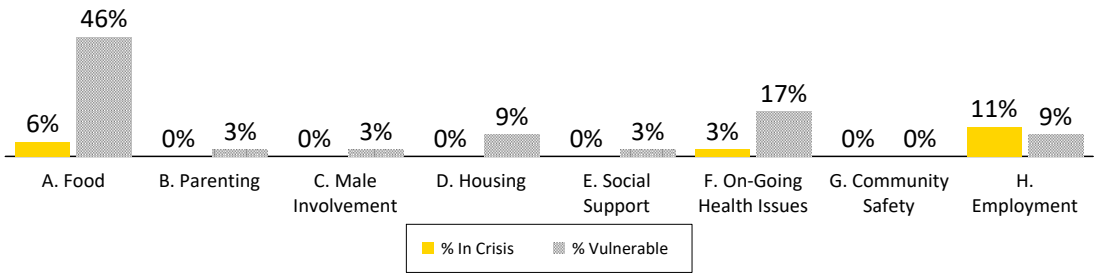
# Section 2: Snap Shot of Survey Results

Families In or Near Crisis Fall 2024-2025

Number of Completed Surveys: **35**

## Percentage of Families Vulnerable or In-Crisis




**Descriptions:**

| Area of Need | Vulnerable | In-Crisis |
|---|---|---|
| **Food** | We get most of our food from a food bank or SNAP. | We often do not have enough food or a way to cook it. |
| **Parenting** | I have difficulty dealing with my children's behavior. | Being a parent is an extreme struggle. Or, I feel my children are out of control. |
| **Male Involvement** | A helpful male role model is in my children's life a few times a year. | My children do not have a helpful male role model in their life. |
| **Housing** | We live in unstable or bad housing. Or, we live with others as we have no choice. | We are at-risk of eviction. Or, we live in short-term housing, a shelter, a car, or on the streets. |
| **Social Support** | We cannot count on anyone in a crisis, but we know places to go to for help. | We do not know who or where we could go to for help in a crisis. |
| **On-going Health Issues** | Someone in my home has an on-going health issue that makes life hard nearly every week. | Someone in my home has an on-going health issue that makes life hard nearly every day. |
| **Community Safety** | We rarely feel safe in our neighborhood. | We never feel safe in our neighborhood. |
| **Employment** | I have a temporary job or work less hours than I want. OR<br>I do not work because I am physically unable to work. | I do not have a job, and I need one. |

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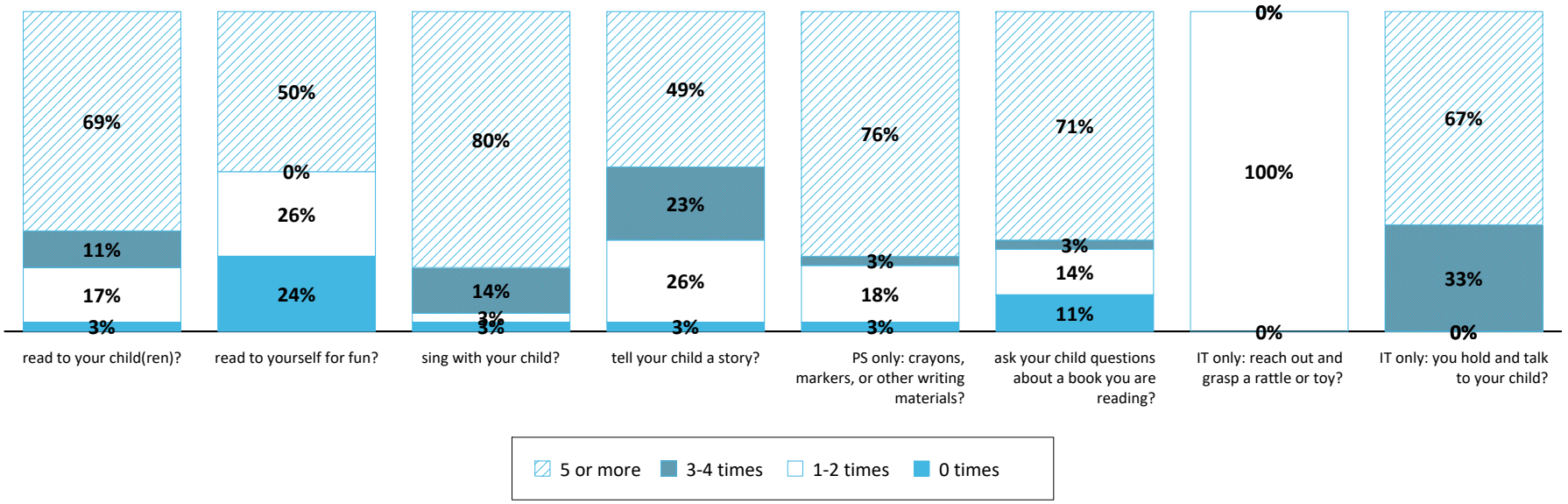
## Section 2: Snap Shot of Survey Results

Frequency of Activities Fall 2024-2025

Number of Completed Surveys: **35**

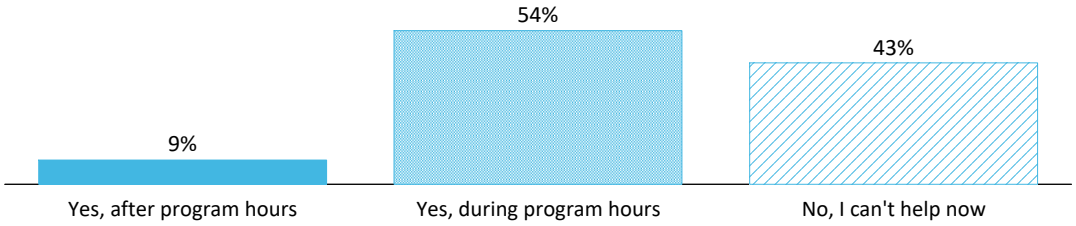
### Frequency of Activities "In the last week, how many times did you...."

Percentage of Families



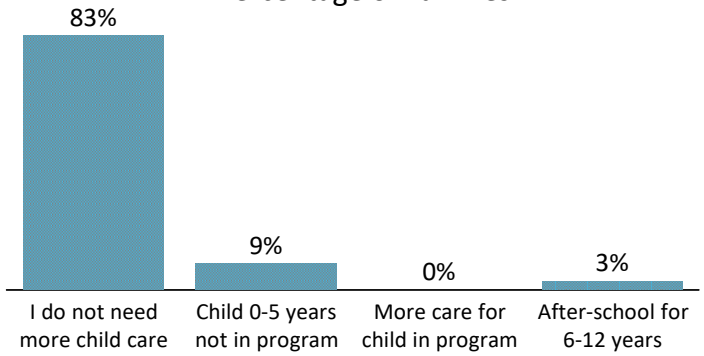

### Would You Like to Help the Program?

Percentage of Families




### Child Care Needs

Percentage of Families



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# Section 3: Strengths, Needs and Interest by Family Outcome Area

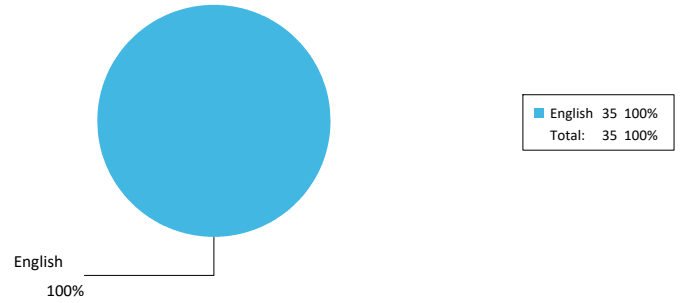
## Upper Cumberland Human Resources Agency Fall 2024-2025

Number of Completed Surveys: **35**

The CCR Strengths, Needs and Interests Parent Survey was designed to measure parent needs and interests. The survey aligns to "The Head Start Parent, Family, and Community Engagement Framework." That framework identifies seven Family Engagement Outcomes. The CCR Strengths, Needs and Interests Parent Survey measures needs and interests in each of the Outcome Areas.

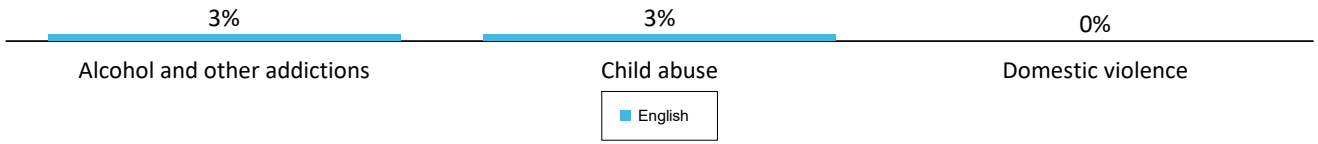
Highlight the highest areas of interest and vulnerabliity within each outcomes area and detemine how you are responding to those needs. Do the needs vary by survey language?

**Percentage of Surveys By Language**



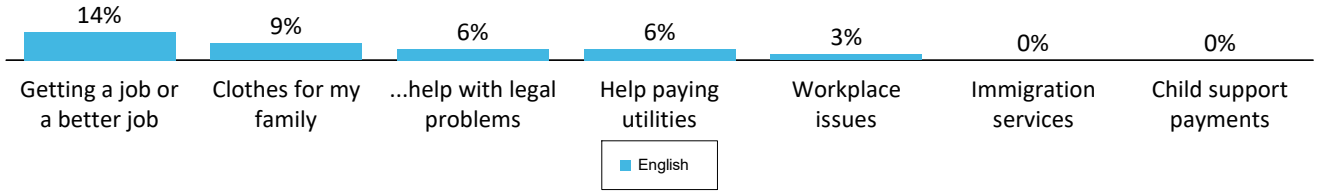

## Family Well-being | Abuse

**% of Parents Who Want to Learn More...**

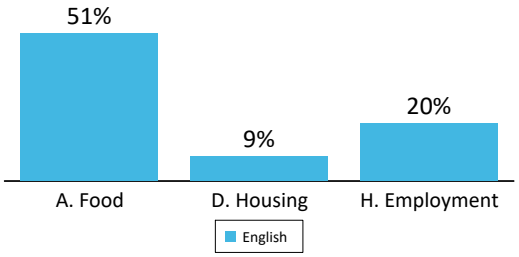



## Family Well-being | Economic

**% of Parents Who Want to Learn More...**




**% of Parents Vulnerable or In-Crisis**



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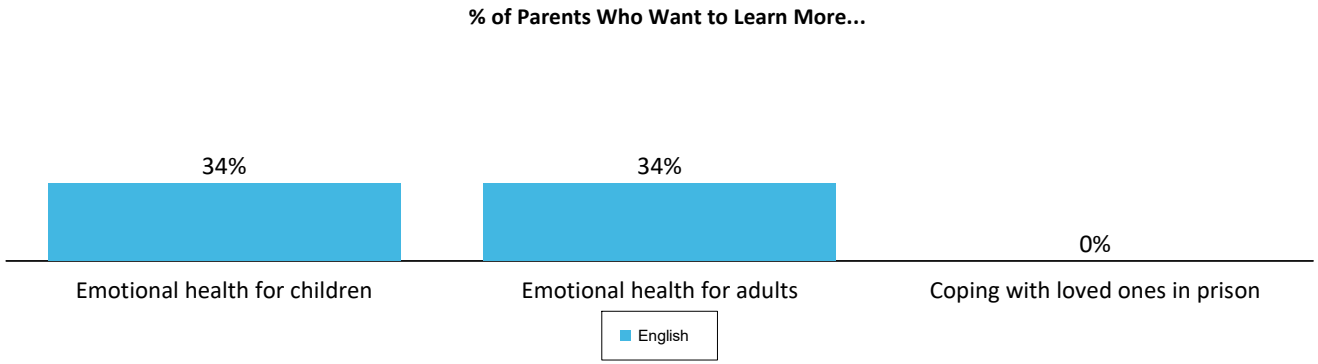
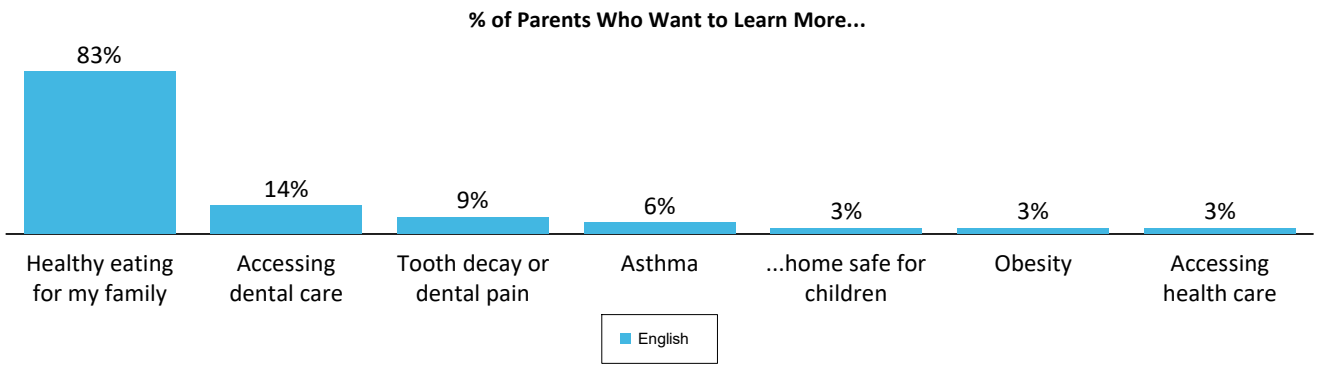
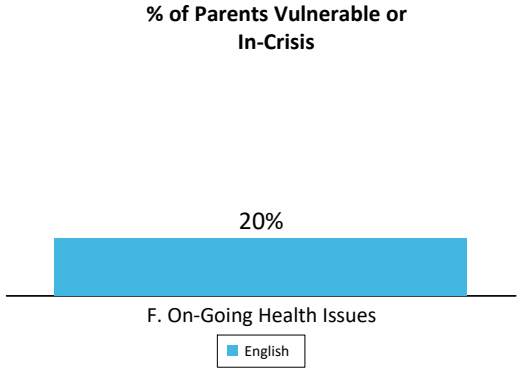
## Family Well-being | Emotional Health

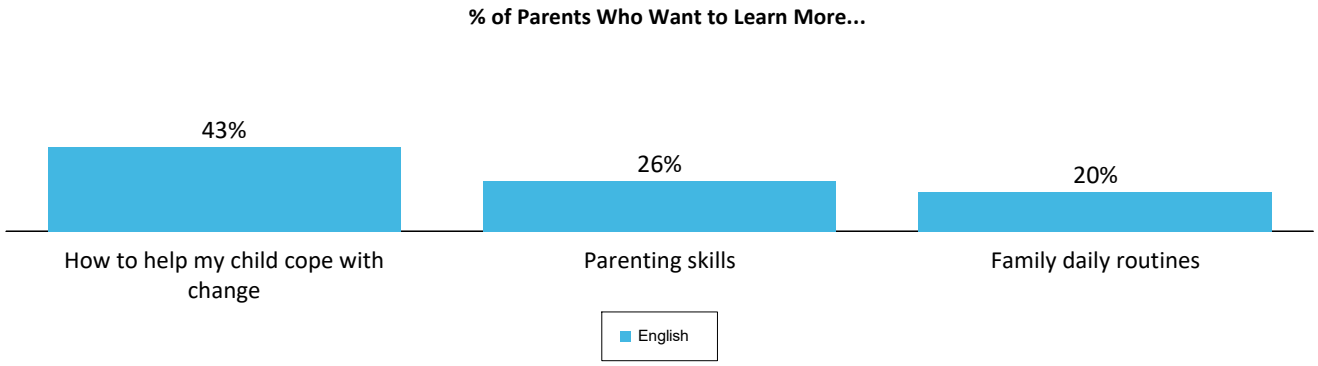


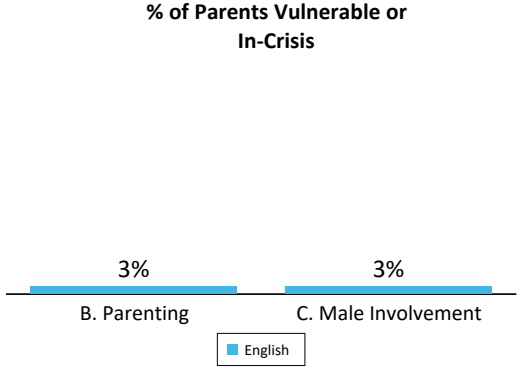

## Family Well-being | Physical Health




## Parent-Child Relationships | Outcome





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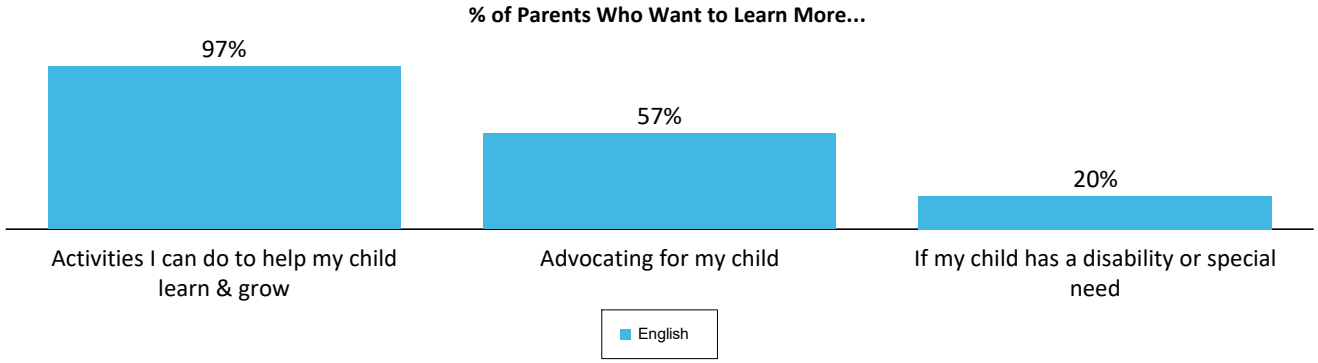
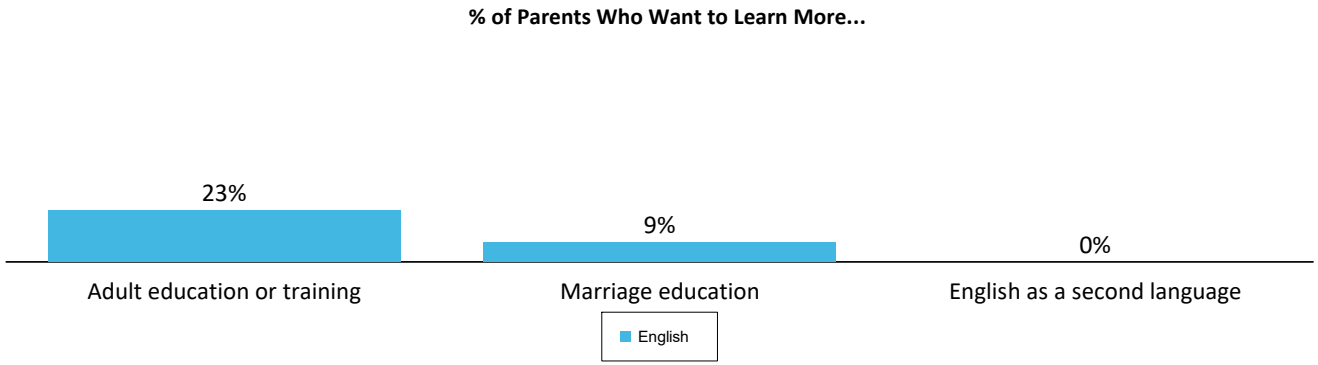
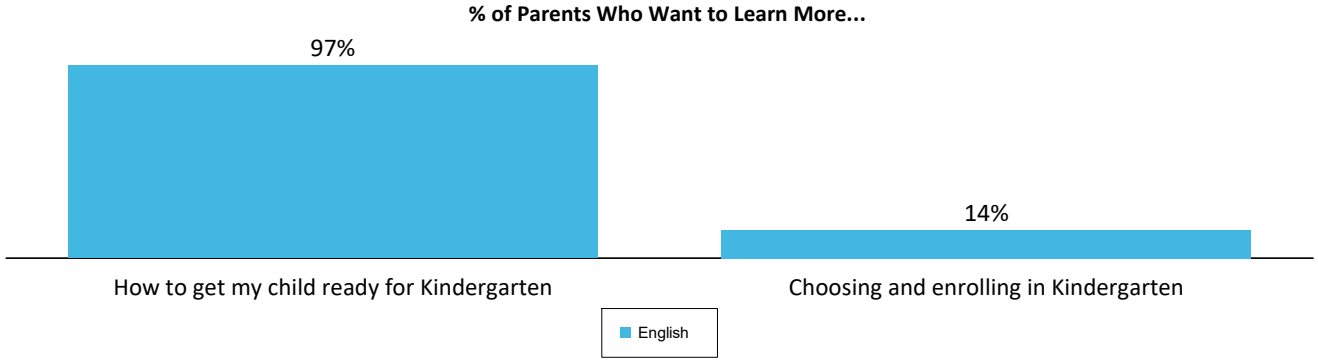
## Families as Lifelong Educators | Outcome




## Families as Learners | Outcome




## Family Engagement in Transitions | Outcome





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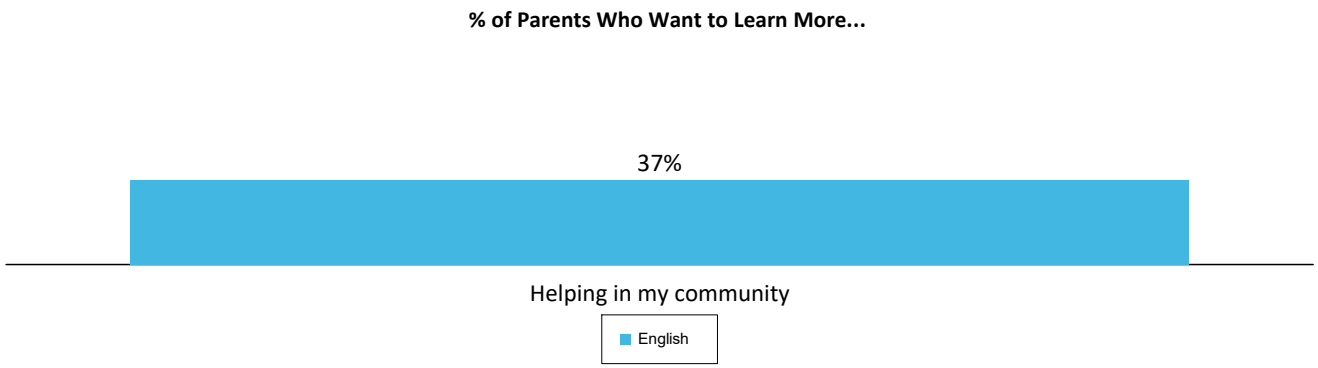
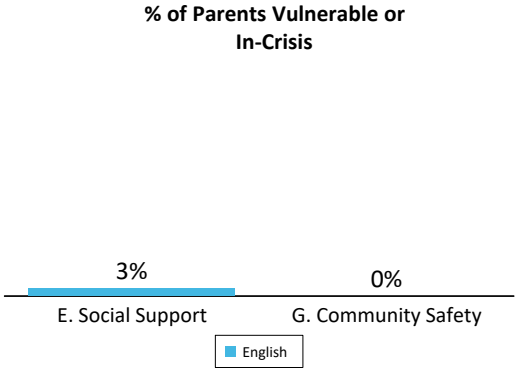
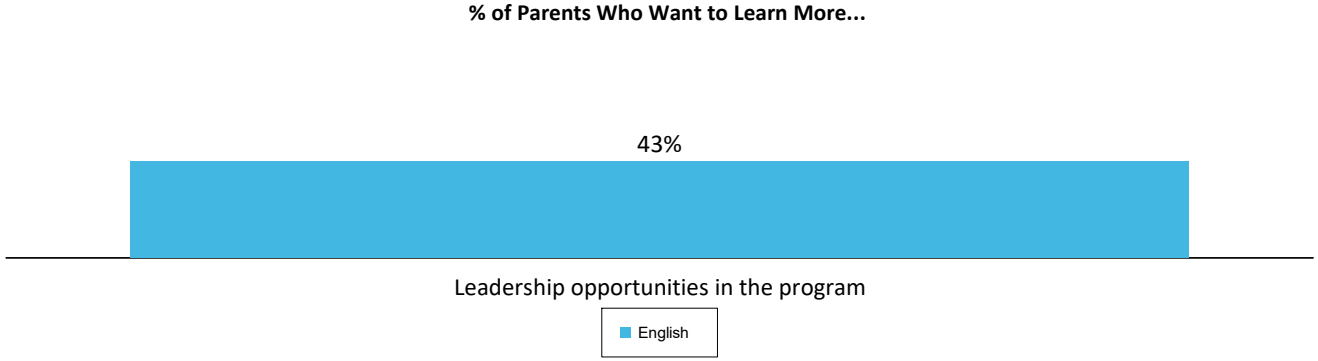
## Family Connection to Peers and Community | Outcome




## Families as Advocates and Leaders | Outcome





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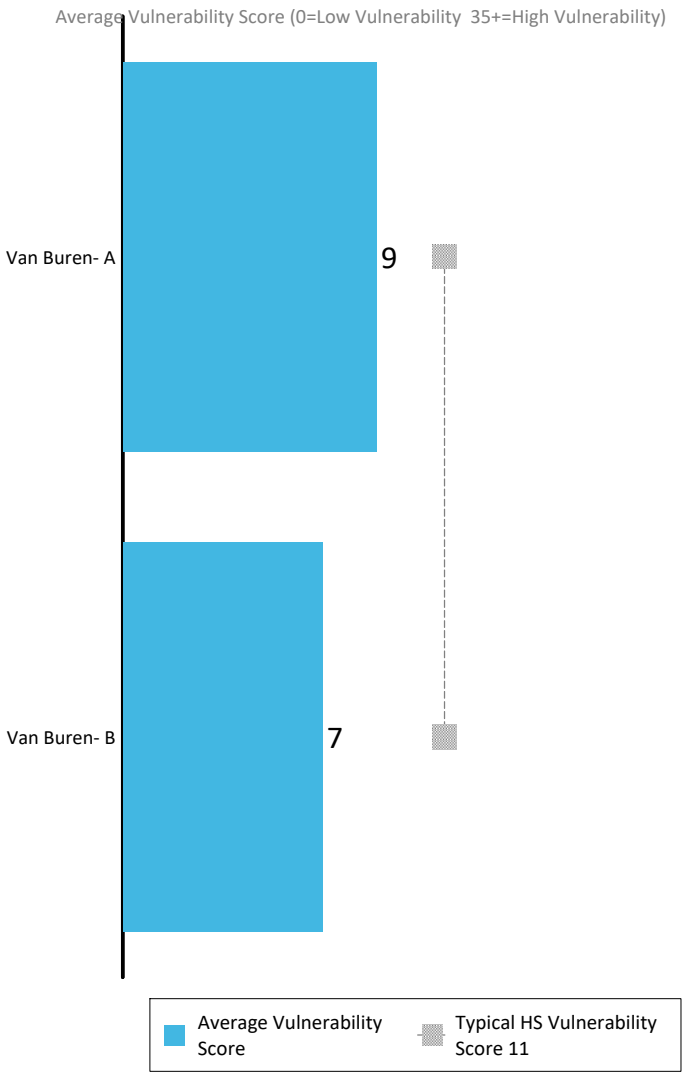
# Section 4: CCR Vulnerability Score | Demographic Comparisons

## Upper Cumberland Human Resources Agency Fall 2024-2025

Number of Completed Surveys: **35**

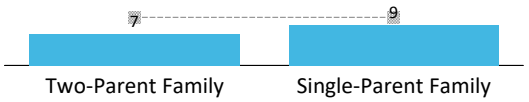
### Classs Comparison




**Please Read:** Using some responses from the CCR Strengths, Needs and Interests Parent Survey, CCR Analytics created a Vulnerability Score for each survey respondent. Only questions and responses signaling more extreme vulnerability contribute to the score. For a more information on the score and the questions and responses used to calculate it, please visit www.ccr-analytics.com\snip. Use this score to determine the groups within your agency with relatively more need. Be mindful of small samples sizes.

**Single or Two-Parent Families**

Average Vulnerability Score (0=Low Vulnerability 35+=High Vulnerability)

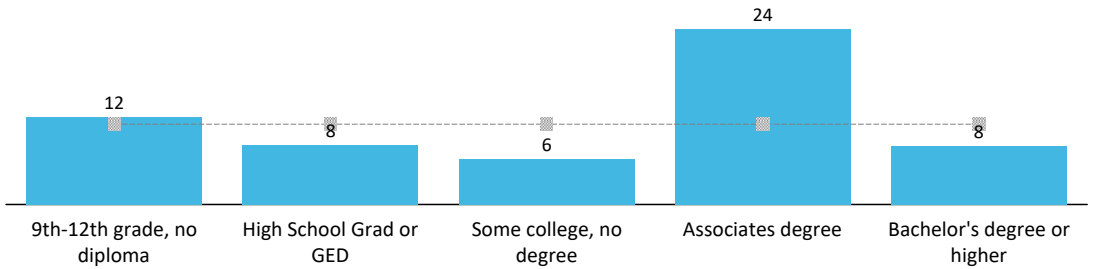



**Family Experience in Program**

Average Vulnerability Score (0=Low Vulnerability 35+=High Vulnerability)

**Parent Education**

Average Vulnerability Score (0=Low Vulnerability 35+=High Vulnerability)




*Dashed lines shows typical HS Vulnerability Score 11*

### Counts of Surveys:

| | Single/Two # |
|---|---|
| Single-Parent | 9 |
| Two-Parent | 26 |

| | Experience # |
|---|---|
| <1 year | 21 |
| 1-3 years | 11 |
| 3+ years | 3 |

| | Education # |
|---|---|
| 9th-12th grade, no diploma | 1 |
| High School Grad or GED | 21 |
| Some college, no degree | 7 |
| Associates degree | 1 |
| Bachelor's degree or higher | 1 |



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# Section 4: CCR Vulnerability Score | High Vulnerability

## Upper Cumberland Human Resources Agency Fall 2024-2025

Number of Completed Surveys: **35**

Using some responses from CCR Strengths, Needs and Interests Parent Survey, CCR Analytics created a Vulnerability Score for each survey respondent. Not all questions and responses contribute equally or at all to the Vulnerability Score. Only those questions and responses signaling a more extreme vulnerability contribute to the score. For more information on the index and the questions and responses contributing to the score, please visit www.ccr-analytics.com/snip. Use this score to determine the groups within your agency with relatively more need. High Vulnerability is defined as having a Vulnerability Score of higher than 35. A score of greater than 35 would represent high vulnerability across a wide range of areas.

| **Classs** | Number of Surveys | Average Vulnerability Score (11 Typical for EHS/HS) | Number of Surveys with (35+ Score) High Vulnerability |
|---|---|---|---|
| Van Buren- A | 18 | 9 | 0 |
| Van Buren- B | 17 | 7 | 0 |



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# Data Appendix 1:

## Upper Cumberland Human Resources Agency Fall 2024-2025

Number of Completed Surveys: **35**

| | | 0 times | 1-2 times | 3-4 times | 5 or more |
|---|---|---|---|---|---|
| **In the last week, how many times did you…?** | read to your child(ren)? | 1 3% | 6 17% | 4 11% | 24 69% |
| | read to yourself for fun? | 8 24% | 9 26% | 0 0% | 17 50% |
| | sing with your child? | 1 3% | 1 3% | 5 14% | 28 80% |
| | tell your child a story? | 1 3% | 9 26% | 8 23% | 17 49% |

**Preschoolers Only:**

| | | 0 times | 1-2 times | 3-4 times | 5 or more |
|---|---|---|---|---|---|
| **In the last week, how many times did you…?** | crayons, markers, or other writing materials? | 1 3% | 6 18% | 1 3% | 26 76% |
| | ask your child questions about a book you are reading? | 4 11% | 5 14% | 1 3% | 25 71% |

**Infants/Toddlers Only:**

| | | 1-2 times | 3-4 times | 5 or more |
|---|---|---|---|---|
| **In the last week, how many times did you…?** | you hold and talk to your child? | 0 0% | 1 33% | 2 67% |
| | reach out and grasp a rattle or toy? | 1 100% | 0 0% | 0 0% |

| | | I need help now | Yes | No |
|---|---|---|---|---|
| **Are you interested in learning more about...?** | Activities I can do to help my child learn & grow | 1 3% | 34 97% | 0 0% |
| | How to get my child ready for Kindergarten | 1 3% | 34 97% | 0 0% |
| | Choosing and enrolling in Kindergarten | 2 6% | 5 15% | 27 79% |
| | Parenting skills | 0 0% | 9 26% | 26 74% |
| | How to help my child cope with change | 0 0% | 15 43% | 20 57% |
| | If my child has a disability or special need | 0 0% | 7 21% | 27 79% |
| | Adult education or training | 0 0% | 8 24% | 26 76% |
| | Leadership opportunities in the program | 0 0% | 15 44% | 19 56% |
| | English as a second language | 0 0% | 0 0% | 34 100% |
| | Immigration services | 0 0% | 0 0% | 34 100% |
| | Helping in my community | 0 0% | 13 38% | 21 62% |
| | Advocating for my child | 0 0% | 20 59% | 14 41% |
| | Domestic violence | 0 0% | 0 0% | 34 100% |
| | Alcohol and other addictions | 1 3% | 1 3% | 32 94% |
| | Coping with loved ones in prison | 1 3% | 0 0% | 33 97% |
| | Getting help with legal problems | 1 3% | 2 6% | 31 91% |



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| | | I need help now | | Yes | | No | |
|---|---|---|---|---|---|---|---|
| **Are you interested in learning more about...?** | Budgeting/financial education | 1 | 3% | 10 | 29% | 23 | 68% |
| | How to make a home safe for children | 0 | 0% | 1 | 3% | 33 | 97% |
| | Healthy eating for my family | 1 | 3% | 29 | 83% | 5 | 14% |
| | Tooth decay or dental pain | 2 | 6% | 3 | 9% | 29 | 85% |
| | Asthma | 1 | 3% | 2 | 6% | 31 | 91% |
| | Obesity | 2 | 6% | 1 | 3% | 31 | 91% |
| | Emotional health for children | 2 | 6% | 12 | 35% | 20 | 59% |
| | Emotional health for adults | 1 | 3% | 12 | 35% | 21 | 62% |
| | Accessing health care | 1 | 3% | 1 | 3% | 32 | 94% |
| | Accessing dental care | 0 | 0% | 5 | 15% | 29 | 85% |
| | Family daily routines | 0 | 0% | 7 | 21% | 27 | 79% |
| | Clothes for my family | 1 | 3% | 3 | 9% | 30 | 88% |
| | Getting a job or a better job | 1 | 3% | 5 | 15% | 28 | 82% |
| | Workplace issues | 0 | 0% | 1 | 3% | 33 | 97% |
| | Help paying utilities | 1 | 3% | 2 | 6% | 31 | 91% |
| | Child abuse | 0 | 0% | 1 | 3% | 33 | 97% |
| | Marriage education | 0 | 0% | 3 | 9% | 31 | 91% |
| | Child support payments | 0 | 0% | 0 | 0% | 34 | 100% |

| | | No | | Yes | |
|---|---|---|---|---|---|
| **Do you need more child care or more after-school care?** | Child 0-5 years not in program | 32 | 91% | 3 | 9% |
| | More care for child in program | 35 | 100% | 0 | 0% |
| | After-school for 6-12 years | 34 | 97% | 1 | 3% |
| | I do not need more child care | 6 | 17% | 29 | 83% |

| | | | |
|---|---|---|---|
| **Would you like to help the program?** | Yes, during program hours | 19 | 54% |
| | Yes, after program hours | 3 | 9% |
| | No, I can't help now | 15 | 43% |


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Note: On the survey, the options for each category are presented as examples of situations or environments for the family. The situations are described by the broad categories of **Thriving/Stable**, **Safe**, **Vulnerable**, and **In-Crisis.** Definitions of Vulnerable and in-crisis near the beginning of the report.

| | | Stable-Thriving | Safe | Vulnerable | In-Crisis |
|---|---|---|---|---|---|
| **For each area, which choice best describes you or your family?** | A. Food | 14 40% | 3 9% | 16 46% | 2 6% |
| | B. Parenting | 31 91% | 2 6% | 1 3% | 0 0% |
| | C. Male Involvement | 33 97% | 0 0% | 1 3% | 0 0% |
| | D. Housing | 30 88% | 1 3% | 3 9% | 0 0% |
| | E. Social Support | 24 69% | 10 29% | 1 3% | 0 0% |
| | F. On-Going Health Issues | 27 77% | 1 3% | 6 17% | 1 3% |
| | G. Community Safety | 34 97% | 1 3% | 0 0% | 0 0% |

| | | Stable-Thriving | Safe | Vulnerable | In-Crisis | Not In Work Force |
|---|---|---|---|---|---|---|
| **For each area, which choice best describes you or your family?** | H. Employment | 12 34% | 1 3% | 3 9% | 4 11% | 15 43% |


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